# Sunnyside up

### K MART 2021, Memphis, TN-Jan Fatha

Your prices are better than competitive, but the real reason I pur-d my camers and its accessories was because of Jan. All too often, a in camers departments are very technically competent, yet are in to make laymen like myself confortable in our stillity is under-'f-stope,' 'focal lengthe' and other unfamilier terms.

"Jan took the time over a two day period to insure that I felt able to die the complex SRT-202, rather than merely hardselling it to me, sequently, I will plan to purchase my next equipment from her in the tre, and will certainly recommend her to my business associates here demphia. Planse pass along a "Well done" to Jan for me. She is a sendous asset to your store."

# K MART 1973, Berley, ID-Tom Will

"Last winter I was travelling across Idaho on my way back from a stana elk hunting trip. On a Sunday the exhaust pipe of my truck ched in a manner which made further driving impossible. I was near dey, ID, and the only store open was your K mart. Without much hope success I pulled into the lot and discussed my problem with your Ton

"He was extremely helpful. With the help of Mike Decker, he located the owner of an auto parts house and requested that individual to specially open his store so that we might obtain the needed part. It turned out that the supplier didn't have it, but Mr. Williams devised a way of giving the truck a temporary, but serviceable repair.

"Over the years I've come in contact with numerouse. Rarely, if ever, have I received such conception."

## K MART 4276, Washeshe, Wi-Ed Zie

"As a women who has just moved an entire household out-of-sta I would like to thank your store for generously supplying me with packi boxes. This may seem an odd acknowledgement, but I can assure you th it is near impossible to find boxes—especially since I needed so many.

"Other stores promised class, uncrushed ones to me, but the only person who was considerate enough to truly belp was Ed Zimmer of your stockroom. Thank you again, K mart, and Ed, it was a great way for you to recycle?"

#### K MART 3140, Clearwater, FL-Sherry Has

"I'm writing to let you know of an employee you have working for you in home improvement by the name of Sherry Hancock. She is one of the most courteous ladies my wife and I have encountered in many year. Her suggestion on articles we bought suited us to a 'tee' and while taking care of 'us, she handled other customers just as well with a smile for everyone at all times.

"Sherry is an asset to your business, and if you would kind of pat her on the back, we would be very thankful."

### K MART 3000, Marquette, MI-Entire sinff

"Last month I phoned your store to check up on a bey's suit. The cooperation I received was marvelous. I got a return phone call telling me all the colors and sizes available. Let me tell you, it made being in Kingsford, MI a pleasure despite the bad winter weather.

"The second phone call asking if I got the right suit and if I was happy with it came when I wasn't in. Yes, it is fine, fits perfect and you made us very happy. Your public relations are excellent and I will most definitely tell everyone I know about the fine service you offer in Marquette and Kingsford. Thank you!"

mg the m ---

Dave Young, K mart 4452, Santa Ana, CA David Milligen, Jupiter 4182, Hadson, NY

Ms. Viole, E. mert 2301, States Island, NY Donna Blacks, K mart 4367, Middleburg Heights, OH

Jim Jenkim, K mart 5212, Fayetteville, NC

Bill Schlesseki, K mart 4362, Indianap-olis, IN

Bichard Lookhood, K mart 7081, Bright-on, MI

Lula Crum and Sarah Roberts, K. mart 3854, Montgomery, AL

Mike Ballins, K mart 4005, Pittaburgh, PA Rossmary Goller, K mart 4074, St

sen, K meet 4163, Wood Judy Heinen,

William Shipper, Betay Percak and Para Tepick, K mart 3343, Lanning, MI

# Anniversaries













Wanting Survey July 29 16), Warrington, Rd























Louise Zillo New 5 250, Westerbury, CT





















